

West Sussex ARP Performance metrics – October 2022: Gatwick, Worthing, and Tangmere Dispatch Desks

Category	Target		AQI								
	Mean	90th Centile	Incidents	Mean	90th Centile	95th Centile	99th Centile	Incidents %	H&T %	S&T %	S&C %
C1	00:07:00	00:15:00	804	00:09:52	00:18:42	00:22:51	00:29:00	8.82%		36.19%	63.81%
C1T	00:19:00	00:30:00	513	00:11:58	00:23:08	00:23:23	00:28:42			36.19%	63.81%
C2	00:18:00	00:40:00	5729	00:37:33	01:20:40	01:43:14	02:38:15	62.82%		29.78%	70.22%
C3		02:00:00	2517	02:45:34	06:42:17	09:29:24	15:10:36	27.60%	0.20%	50.75%	49.05%
C4		03:00:00	70	03:23:10	08:49:58	09:56:31	12:44:31	0.77%		37.14%	62.86%
HCP 3			166	02:50:48	06:07:48	09:55:56	14:09:25				
HCP 4			136	03:29:23	08:06:27	10:37:35	14:46:08				
IFT 3			53	02:51:05	05:08:50	08:50:47	13:17:32				
IFT 4			21	03:25:38	08:32:44	08:34:12	08:43:19				
HCP 60				0:0:0	0:0:0	0:0:0	0:0:0				
HCP 120				0:0:0	0:0:0	0:0:0	0:0:0				
HCP 240				0:0:0	0:0:0	0:0:0	0:0:0				
ST	All Incidents		3371	32.09%							
SC	All Incidents		6110	58.16%							
HT	All Incidents		1024	9.75%							
Count of Incidents			10505								
Count of Incidents with a Response			9481								
999 Mean	Call Answer Target 00:05		77500	01:10							
999 90th	Call Answer Target 00:10			03:33							
Trust EOC 999 Abandoned Calls			4461	5.4%							
A0	EOC All Calls		13262								